



NEW SERVICE
APPLICATION PACKAGE

OFFICE HOURS
MONDAY - FRIDAY
7:30 am - 4:30 pm

After Hours Emergencies
Call: 334-313-0102

1000

*WETUMPKA WATER WORKS AND SEWER BOARD
P.O. BOX 69
2909 ELMORE ROAD
WETUMPKA, ALABAMA
PHONE # (334) 567-8404
FAX # (334) 567-8410*

I HAVE READ, UNDERSTAND, AND AGREE TO THE TERMS OF THE WETUMPKA WATER WORKS AND SEWER BOARD'S USERS AGREEMENT (COPY ATTACHED), INCLUDING THE FOLLOWING:

- YOU WILL RECEIVE YOUR FIRST BILL AROUND THE FIRST DAY OF THE MONTH FOLLOWING YOUR TURN ON DATE. YOU WILL NEVER BE BILLED LESS THAN A MINIMUM BILL REGARDLESS OF THE NUMBER OF DAYS YOUR SERVICE IS ACTIVE (SEE ATTACHED RATE SHEET).**
- BILLS NOT PAID WITHIN 30 DAYS WILL HAVE SERVICES DISCONNECTED AND THE ENTIRE BALANCE PLUS A PENALTY OF \$100.00 MUST BE PAID BEFORE SERVICES WILL BE RESTORED.**
- TO DISCONTINUE SERVICE, A CUT-OFF SERVICE REQUEST WITH SIGNATURE AND PHOTO ID COPY IS REQUIRED, EITHER IN PERSON, FAX OR BY EMAIL. ONLY THE PERSON WHO'S NAME THE ACCOUNT IS IN WILL BE ALLOWED TO DISCONNECT SERVICE.**

.....

CUSTOMER'S SIGNATURE

DATE

*** HOLLOWAY CREDIT SOLUTIONS, LLC ***

All delinquent accounts will be sent to Holloway Credit Solutions, LLC.

Please read and sign the following policy:

I understand that if I owe on a delinquent account, it will be turned over to Holloway Credit Solutions, LLC acting as a collections agent for the Wetumpka Water Works and Sewer Board. I further understand and agree in order for my account to be serviced by Holloway that its agents may contact me by telephone, or any telephone number associated with my account. I understand that the calling method may include auto-dialer and prerecorded voicemail which may result in charges to my phone. I understand that you may also contact me by sending a text message or email using any email address that I provide to use.

I/We have read this disclosure and agree that Wetumpka Water Works and Sewer Board's employees and or its agents may contact me /us as described above.

Responsible Party

Date

WETUMPKA WATER WORKS AND SEWER BOARD

WATER & SEWER RATES

Effective October 1st, 2026

RESIDENTIAL WATER RATES

0 GALLONS	\$20.40
OVER 0 GALLONS	\$5.62/1,000 GALLONS

RESIDENTIAL SEWER RATES

0 GALLONS	\$21.61
OVER 0 GALLONS	\$6.31/1,000 GALLONS

COMMERCIAL WATER RATES

0 GALLONS	\$120.02
OVER 0 GALLONS	\$5.11/1,000 GALLONS

COMMERCIAL SEWER RATES

MINIMUM BILL 0 GALLONS	\$21.61
OVER 0 GALLONS	\$6.31/1,000 GALLONS

FLAT SEWER RATE

(Outside WWWSB Water Service Area)

\$35.00 PER MONTH

MINIMUM BILL – WATER AND SEWER

(4% TAX ON WATER ONLY)

WATER - \$20.40

SEWER - \$21.61

TAX - \$.82

TOTAL \$42.83

Wetumpka Water Works and Sewer Board

**P.O. Box 69
2909 Elmore Road
Wetumpka, Alabama 36092
Phone (334) 567-8404
www.wetumpkawater.com**

TAMPERING FEES

At its regularly scheduled Board Meeting on Sept. 22nd, 2026, the Board approved the following Tampering fees:

First Offense:	\$175.00
Second Offense:	\$325.00
Third Offense:	\$525.00

This includes cut locks, unauthorized connections and alterations, damages to meter or box and bypassing the meter.

Wetumpka Water Works and Sewer Board

Water & Sewer Users Agreement Terms

This agreement between the Wetumpka Water Works and Sewer Board of the City of Wetumpka, a public corporation organized and existing under the laws of the State of Alabama, hereinafter called the "Corporation", and the undersigned water and sewer user, hereafter called the "User".

Witnesseth: That, whereas, the User desires to purchase water for domestic, commercial, agricultural, industrial or other uses and as available, to obtain sanitary sewer service, from the Corporation and to enter into a User's Agreement as required by the By-laws of the Corporation.

Now, therefore, in consideration of the mutual covenants, promises and agreements herein contained. It is hereby understood and agreed.

1. The Corporation shall furnish, subject to the limitations as provided for in the Corporation's By-laws and Service Rules and Regulations, such quantity of water as the User may desire in connection with User's occupancy of property located within the service area of the Corporation, and as available, sanitary sewer service to said property.
2. The User's service lines shall connect with the water and/or sanitary sewer systems of the Corporation at the place designated by the Corporation, provided the Corporation has determined in advance that the Corporation's water and/or sanitary sewer systems are of sufficient capacity to service the User's property.
3. The User shall install and maintain, at User's own expense, service lines which shall begin at the point designated by the Corporation (usually at the water meter) located at the property / ROW line and extending to the dwelling or building and other portions of User's premises.
4. The User shall pay for such service at such rates, times and place as shall be determined by the Corporation. The Corporation reserves the right to report all unpaid charges and fees to any credit report agency or collections bureau. The User accepts the fee charged as a lawful debt and promises to pay said fee including the cost of collection, attorney fees, and court costs if such be necessary, waiving now and forever the right to claim exemption under the constitution and laws of the State of Alabama, or any other state.
5. The Corporation shall make the final determination if any questions of location of any service line connection to its water or sanitary sewer system and shall determine the allocation of water to Users in the event of a water shortage.
6. The Corporation may shut off the water and/or sewer service of a User who allows a connection or extension to be made to his service for the purpose of supplying water or sanitary sewer service to another User.
7. The User shall make the water meter accessible and unobstructed at all times to the Corporation and the User shall install a cut-off valve and pressure regulator on the User's side of the meter. The Corporation shall install a lockable cutoff valve on the supply side for the sole use of the Corporation.

(Revision 9.16.2024)



(Effective October 1, 2026)

Irrigation / Swimming Pool Meters

The Wetumpka Water Works and Sewer Board will set an additional water meter, to be used strictly for watering lawns, landscape or maintaining swimming pools, for a fee of \$800.00 for a $\frac{3}{4}$ inch meter or \$950.00 for a 1-inch meter. The fee must be paid before the meter is installed. The irrigation meter will not be tapped onto our main. It will connect to the service line before the existing household meter. You may not have the same pressure that you currently have when using your irrigation, i.e. garden hoses etc.

Should the customer desire a totally separate connection for irrigation and /or swimming pool, a separate tap on the main will be \$1,700.00 for a $\frac{3}{4}$ inch meter/service. There will be a \$130.00 non-refundable account initiation fee, as required for all other meters, but you will not be charged a monthly minimum bill on this non-household meter. The customer will be billed for the actual water usage on this meter. The water rate will be the same as the current residential rate.

No sewer fees will be associated with the irrigation meter. The meter is strictly prohibited for any other purpose and cannot be connected to any dwelling for household use. Any violation will result in penalty fee of not less than \$500.00 for the first offense, and a second offense will result in the removal of the meter and additional fines.

UTILITIES

Meridian Waste Alabama LLC**(866) 440-3983**

300 Noble Hill Rd

Attalla, AL 35954

CustomerCareAL@MeridianWaste.com

Spire**(800) 292-4008**

235 Lee Street

(334) 206-2502

PO Box 1351

Fax: (334) 206-2594

Montgomery, AL 36102

www.spireenergy.com

Alabama Power**(800) 245-2244 Residential**

200 Dexter Ave.

(888) 430-5787 Business

Montgomery, AL 36104

www.alabamapower.com

AT&T of Alabama**(334) 272-3115**

7024 Eastchase Pkwy

Fax: (334) 272-3831

Montgomery, AL 36117

www.att.com

Spectrum**(888) 406-7063**

1494 Cotton Exchange

Prattville, AL 36066

www.spectrum.com

Central Alabama Electric Cooperative**& CENTRAL ACCESS****(800) 545-5735**

637 Coosa River Pkwy

(334) 567-8855

Wetumpka, AL 36092

www.caec.com

Wetumpka Water Works**(334) 567-8404**

2909 Elmore Rd. (Delivery only)

PO Box 69 (U S Mail)

Wetumpka, AL 36092

www.wetumpkawater.com