

**WATER AND SEWER USERS  
SERVICE APPLICATION  
THE WATER WORKS & SEWER BOARD OF THE CITY OF WETUMPKA  
PO BOX 69  
WETUMPKA AL 36092  
OFFICE: 334-567-8404      FAX: 334-567-8410**

**DATE:** \_\_\_\_\_ **EFFECTIVE DATE:** \_\_\_\_\_

**ACCOUNT NUMBER:** \_\_\_\_\_

**USER / BUSINESS NAME:** \_\_\_\_\_  
**SOCIAL SECURITY #** \_\_\_\_\_ **FEDERAL TAX I.D. #** \_\_\_\_\_  
**DRIVER'S LICENSE #** \_\_\_\_\_  
**DOB** \_\_\_\_\_  
**PHONE # (HOME)** \_\_\_\_\_ **(WORK)** \_\_\_\_\_ **(CELL)** \_\_\_\_\_  
**EMAIL** \_\_\_\_\_

**CO-APPLICANT:** \_\_\_\_\_ **PRIMARY CONTACT** \_\_\_\_\_  
**SOCIAL SECURITY #** \_\_\_\_\_  
**DRIVER'S LICENSE #** \_\_\_\_\_  
**PHONE # (HOME)** \_\_\_\_\_ **(WORK)** \_\_\_\_\_ **(CELL)** \_\_\_\_\_  
**EMAIL** \_\_\_\_\_

**SERVICE ADDRESS:** \_\_\_\_\_  
\_\_\_\_\_

**BILLING ADDRESS:** \_\_\_\_\_  
\_\_\_\_\_

**EMPLOYER:** \_\_\_\_\_  
**EMPLOYER PHONE:** \_\_\_\_\_  
**EMPLOYER ADDRESS:** \_\_\_\_\_  
\_\_\_\_\_

**REFERENCE / EMERGENCY CONTACT / AFTER HOURS**  
**NAME:** \_\_\_\_\_  
**ADDRESS:** \_\_\_\_\_  
**PHONE#** \_\_\_\_\_

**NON-REFUNDABLE TURN-ON /ACTIVATION FEE      \$75.00**

**TOTAL AMOUNT DUE      \$75.00**

USER ACKNOWLEDGES RECEIPT OF A COPY AND ACCEPTANCE OF THE USERS AGREEMENT TERMS. USER WARRANTS THE ABOVE INFORMATION FURNISHED FOR THE PURPOSE OF OBTAINING WATER AND/OR SEWER SERVICE IS TRUE AND CORRECT. USER UNDERSTANDS THAT SHOULD ANY OF THE ABOVE INFORMATION CHANGE, THE WWWBS MUST BE UPDATED WITH CURRENT CORRECT INFORMATION.

<b>USER:</b> _____	<b>WWWBS:</b> _____
<b>DATE:</b> _____	_____
_____	_____

*WETUMPKA WATER WORKS AND SEWER BOARD  
P.O. BOX 69  
2909 ELMORE ROAD  
WETUMPKA, ALABAMA  
PHONE # (334) 567-8404  
FAX # (334) 567-8410*

**I HAVE READ, UNDERSTAND AND AGREE TO THE TERMS OF THE  
WETUMPKA WATER WORKS AND SEWER BOARD'S USERS AGREEMENT  
(COPY ATTACHED), INCLUDING THE FOLLOWING :**

- YOU WILL RECEIVE YOUR FIRST BILL AROUND THE FIRST DAY OF THE MONTH FOLLOWING YOUR TURN ON DATE. YOU WILL NEVER BE BILLED LESS THAN A MINIMUM BILL REGARDLESS OF THE NUMBER OF DAYS YOUR SERVICE IS ACTIVE (RATE SHEET ATTACHED).**
- BILLS NOT PAID WITHIN 30 DAYS WILL HAVE SERVICES DISCONNECTED AND THE ENTIRE BALANCE PLUS A PENALTY OF \$75.00 MUST BE PAID BEFORE SERVICES WILL BE RESTORED.**
- TO DISCONTINUE SERVICE, A CUT-OFF SERVICE REQUEST WITH SIGNATURE AND PHOTO ID COPY IS REQUIRED, EITHER IN PERSON OR BY FAX. ONLY THE PERSON WHO'S NAME THE ACCOUNT IS IN WILL BE ALLOWED TO DISCONNECT SERVICE (FORM ATTACHED).**

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\_\_\_\_\_  
CUSTOMER'S SIGNATURE

\_\_\_\_\_  
DATE

**\*\*\*HOLLOWAY CREDIT BUREAU\*\*\***

**All delinquent accounts will be sent to Holloway Collections.**

**Please read and sign the following policy:**

**I understand that if I owe a delinquent account it will be turned over to Holloway Collections and further understand and agree in order for my account to be serviced by Holloway that its agents may contact me by telephone or any telephone number associated with my account. I understand that the calling method may include autodialer and prerecorded voicemail which may result in charges to my phone. I understand that you may also contact me by sending a text message or email using any email address that I provide to use.**

**I/We have read this disclosure and agree that Wetumpka Water Works and Sewer Board's employees and or its agents may contact me/us as described above.**

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**Responsible Party**

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**Date**

## Wetumpka Water Works and Sewer Board

### Water & Sewer Users Agreement Terms

This agreement between the Wetumpka Water Works and Sewer Board of the City of Wetumpka, a public corporation organized and existing under the laws of the State of Alabama, hereinafter called the "Corporation", and the undersigned water and sewer user, hereafter called the "User".

Witnesseth: That, whereas, the User desires to purchase water for domestic, commercial, agricultural, industrial or other uses and as available, to obtain sanitary sewer service, from the Corporation and to enter into a Users Agreement as required by the By-laws of the Corporation.

Now, therefore, in consideration of the mutual covenants, promises and agreements herein contained. It is hereby understood and agreed.

1. The Corporation shall furnish, subject to the limitations as provided for the By-laws and Service Rules and Regulations hereinafter provided for, such quantity of water as the User may desire in connection with his occupancy of property located within the extremes of the Corporation are, and as available, sanitary sewer service to said property.
2. The User shall install and maintain at his expense service lines which shall begin at the point designated by the Corporation at this property line / ROW and extend to the dwelling and other portions of his premises.
3. The User's service lines shall connect with the water and/or sanitary sewer systems of the Corporation at the place designated by the Corporation, provided the Corporation has determined in advance that the Corporation's water and/or sanitary sewer systems are of sufficient capacity to service the User's property.
4. The User shall pay for such service at such rates, times and place as shall be determined by the Corporation. The Corporation reserves the right to report all unpaid charges and fees to any credit report agency or collections bureau. The User accepts the fee charged as a lawful debt and promises to pay said fee including the cost of collection, attorney fees, and court costs if such be necessary, waiving now and forever the right to claim exemption under the constitution and laws of the State of Alabama, or any other state.
5. The Corporation shall make the final determination in any questions of location of any service line connection to its water or sanitary sewer system and shall determine the allocation of water to Users in the event of a water shortage.
6. The Corporation may shut off the water and/or sewer service of a User who allows a connection or extension to be made to his service for purpose of supplying water or sanitary sewer service to another user.
7. The user shall make the water meter accessible and unobstructed at all times to the Corporation and the User shall install a cut-off valve and pressure regulator on the User's side of the meter. The Corporation shall install a lockable cutoff valve on the supply side for the sole use of the Corporation.

## **RATES**

**EFFECTIVE APRIL 1, 2021**

### **WATER RATES**

<b>0 – 2,000 GALLONS</b>	<b>\$18.22</b>
<b>OVER 2,000 GALLONS</b>	<b>\$5.10/1000 GALLONS</b>

### **SEWER RATES**

<b>0 – 2,000 GALLONS</b>	<b>\$19.29</b>
<b>OVER 2,000 GALLONS</b>	<b>\$5.63/1000 GALLONS</b>

### **COMMERCIAL RATES**

<b>0 – 20,000 GALLONS</b>	<b>\$107.16</b>
<b>OVER 20,000 GALLONS</b>	<b>\$4.56/1,000 GALLONS</b>

### **FLAT SEWER RATE**

**\$27.00 PER MONTH**

### **MINIMUM BILL – WATER & SEWER**

**WATER - \$18.22**  
**SEWER – \$19.29**  
**TAX - \$ .73**

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**\$38.24**

Wetumpka Water Works and Sewer Board  
P.O. Box 69  
2909 Elmore Road  
Wetumpka, Alabama 36092  
Phone (334) 567-8404  
Fax (334) 567-8410

TAMPERING FEES

At its regularly scheduled Board Meeting on October 27<sup>th</sup>, 2016, the Board approved the following Tampering fees:

FIRST OFFENSE :	\$150.00
SECOND OFFENSE:	\$300.00
THIRD OFFENSE:	\$500.00

This includes cut locks, unauthorized connections such as bypassing the meter.

## UTILITIES

### **Waste Management**

**(866) 650-9647**

1303 Washington Blvd  
Tallasse, Al 36078  
[www.wm.com](http://www.wm.com)

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### **Spire**

**(800) 292-4008**

235 Lee Street  
Po Box 1351  
Montgomery, Al 36102  
[www.spireenergy.com](http://www.spireenergy.com)

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(334) 206-2502  
Fax: (334) 206-2594

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### **Alabama Power**

**(800) 245-2244 Residential**

200 Dexter Ave.  
Montgomery, Al 36104  
[www.alabamapower.com](http://www.alabamapower.com)

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**(888) 430-5787 Business**

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### **AT&T of Alabama**

**(334) 272-3115**

7024 Eastchase Pkwy  
Montgomery, Al 36117  
[www.att.com](http://www.att.com)

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Fax: (334) 272-3831

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### **SPECTRUM**

**(888) 406-7063**

1494 Cotton Exchange  
Prattville, Al 36066  
[www.spectrum.com](http://www.spectrum.com)

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### **Central Alabama Electric Cooperative**

**(800) 545-5735**

637 Coosa River Pkwy  
Wetumpka, Al 36092  
[www.caec.com](http://www.caec.com)

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**(334) 567-8855**

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### **Wetumpka Water Works**

**(334) 567-8404**

2909 Elmore Rd. (Delivery only)  
Po Box 69 (U S Mail)  
Wetumpka, Al 36092  
[www.wetumpkawater.com](http://www.wetumpkawater.com)

Fax: (334) 567-8410